

Where can I obtain more information?

For more information about the Exceptional Family Member Program and Systems Navigation, contact the closest installation EFMP manager in Army Community Service.

ACS - Exceptional Family Member Program
Building 121, The Rivers Building
761st Tank Battalion Avenue
Fort Hood, Texas 76544
254-287-6070
email usarmy.hood.imcom-fmwrc.list.acs-efmp@mail.mil



Delivering the Army's Commitment to Exceptional Families.

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EXCEPTIONAL FAMILY MEMBER PROGRAM
SYSTEMS NAVIGATION SERVICES

What is EFMP?



The Exceptional Family Member Program (EFMP) is a comprehensive, coordinated multi-agency program which provides community support as well as housing, medical, educational and personnel services to Families with special needs.

What is Systems Navigation?

Systems Navigation is a Family support component of the EFMP that connects Families who have special needs with the systems of care they need, both on and off the installation. Systems Navigation also supports the efforts/goals of keeping our Families Army strong.

Who is eligible for Systems Navigation?

Active Duty Army, Reserve, and Guard Families are eligible for Systems Navigation assistance regardless of their exceptional Family member's (EFM) medical and/or special education condition. All services are provided at no cost to Families.

Who is a Systems Navigator?

Systems Navigators are Army Community Service EFMP staff members located on the installation. They are trained and knowledgeable about the systems of care used by Families with special needs. The primary role of a System Navigator is to guide or navigate Families through the available systems of care.



How can an EFMP Systems Navigator help your family?

A Systems Navigator can:

- Identify your Exceptional Family Member (EFM) and Family strengths and needs.

- Help your Family identify and prioritize EFM and Family goals.
- Develop your Family Service Plan to help reach those goals.
- Make referrals to required services. Help you learn more about the disability or medical condition.
- Find support groups and social activities in which your Family can participate.
- Strengthen your ability to advocate for your Exceptional Family Member.



Are EFMP System Navigation services offered at all installations?

Currently System Navigation is offered at the installations listed below. The Army recognizes the importance of expanding the Exceptional Family Member Program and looks forward to offering the program at additional installations in the future.

CONUS

Belvoir	Gordon	Lewis-McChord
Bliss	Hood	Meade
Bragg	Huachuca	Polk
Campbell	Jackson	Riley
Carson	Knox	Sill
Drum	Leavenworth	Stewart
	Leonard Wood	

OCONUS

Europe	Scweinfurt	Shafter
Baumholder	Wiesbaden	Wainwright
Grafenwoehr		Daegu
Heidelberg	Pacific Region	Humphreys
Kaiserslautern	Schofield	